

# Privacy Policy

## Greens Solution Limited OÜ

### Effective as of January 2025

We are committed to protecting your personal data. This Privacy Policy explains how we process your personal data in the context of our business activities and the rights you are entitled to under data protection regulations (GDPR and Estonian law).

This Privacy Policy applies to the processing by the controller:

Greens Solution Limited OÜ

Register: 17077969

Address: Narva mnt 5, Kesklinna linnaosa, 10117 Tallinn, Estonia

Email: [greens.solutionltd@gmail.com](mailto:greens.solutionltd@gmail.com)

Website: [greenssolutionltd.com](http://greenssolutionltd.com)

Managing Director: Georgi Borisov Georgiev

Corporate Purpose: Wholesale of electronic and telecommunications equipment and parts

Our website [greenssolutionltd.com](http://greenssolutionltd.com) serves as an informational platform about our services. We do not offer direct sales or product listings on the website.

#### *1. Access to the Website*

When you visit our website [greenssolutionltd.com](http://greenssolutionltd.com), we process the following data:

- IP address of the requesting device
- Date and time of access, time zone difference to Greenwich Mean Time (GMT)
- Name and URL of the accessed file
- Website/application from which access is made (referrer URL)
- Content of the request
- Access status/HTTP status code
- Amount of data transferred
- Browser used, operating system, and its interface
- Language and version of the browser software

#### **Purpose of data processing and legal basis:**

- Ensuring the correct display of the website
- Optimizing content and accessibility
- Ensuring the functionality of IT systems
- Evaluating system security and stability

We collect this data (log files) automatically using cookies. See "Section 2. Cookies" for details.

**Legal basis:** Art. 6(1)(f) GDPR (legitimate interest).

If cyberattacks or illegal behavior are detected, relevant data may be shared with authorities. Log files are stored for up to 3 years in case of illegal activity, in line with Estonian law.

## *2. Cookies*

Our website [greenssolutionltd.com](https://greenssolutionltd.com) uses cookies—small text files stored on your device via your browser. They are harmless.

We use cookies to make our website user-friendly and to recognize your browser on future visits. You can configure your browser to notify you about cookies and allow them only in specific cases. Disabling cookies may limit website functionality.

**Legal basis:** Art. 6(1)(a) and (f) GDPR (consent and legitimate interest).

## *3. Business Inquiries and Contract Processing*

### **Purpose of data processing and legal basis:**

As a wholesaler of electronic and telecommunications equipment and parts, we process personal data when you contact us (e.g., via email or phone) to inquire about our services or enter into a contract. We process the following data:

- Name, email address, phone number
- Company name, position
- Billing address, payment method, VAT number
- Order recipient name and address (if applicable)
- Details of the inquiry or contract (e.g., requested products, quantities)

**Legal basis:** Art. 6(1)(b) GDPR (contract fulfillment or pre-contractual measures).

### **Data Transfer:**

We may share relevant data with authorities or courts in case of audits (e.g., tax office) or legal proceedings, in line with Estonian law. For business clients, we may share the following with partners (e.g., logistics providers or manufacturers):

- Company name
- VAT number
- Postal code
- Ordered goods
- Prices

Data is shared for contract fulfillment, product liability, and anti-piracy measures.

**Legal basis:** Art. 6(1)(f) GDPR (legitimate interest).

### **Storage Period:**

Data related to inquiries is stored for 3 years. Billing data is stored for 7 years per Estonian tax regulations. In case of product liability claims, data is stored for 10 years.

#### *4. Security*

We implement technical and organizational measures to protect your data from manipulation, loss, destruction, and unauthorized access. These measures are continuously updated in line with technological advancements.

#### *5. Your Rights*

Under GDPR, you have the following rights regarding your personal data:

- Access, correction, deletion, restriction of processing, data portability, and objection to processing.
- Revoke consent at any time (e.g., for cookies).

To exercise your rights, contact us at [greens.solutionltd@gmail.com](mailto:greens.solutionltd@gmail.com). If your personal data changes (e.g., name, address), please inform us.

If you believe your data protection rights have been violated, you can file a complaint with the Estonian Data Protection Inspectorate (Andmekaitse Inspektsioon):

- Website: [www.aki.ee](http://www.aki.ee)
- Address: Tatari 39, 10134 Tallinn, Estonia